

MEMBERS' WINTER 2023/24 EDITION

Pennsylvania



LICA

Since 1970

REGISTRATION FORM AND CONVENTION AGENDA ARE INSIDE!

- **PALICA's 2024 State Convention will be held at the Holiday Inn Harrisburg/Hershey in Grantville, PA**
- **THURSDAY, MARCH 7th – SATURDAY, MARCH 9th, 2024**



- **IT WILL BE 2 DAYS OF CLASSES** that will help you in running your business and help your employees work safer and smarter.
- **Review the agenda inside and make plans to attend by either registering through our website, or by filling out the form inside this newsletter and returning it with your payment. We will also be able to take credit card payments on our website for registration fees.**
- **Make your hotel reservations BY 2-20-24 to get the group rate. (see details on the next page)**

THIS IS THE LAST NEWSLETTER THAT WILL BE MAILED OUT TO THE ENTIRE MEMBERSHIP - YOU WILL BE ABLE TO FIND UPCOMING NEWSLETTERS ON OUR WEBSITE AND COPIES WILL BE EMAILED OUT AS WELL.

IF YOU WOULD PREFER TO RECEIVE A HARD COPY IN THE MAIL, PLEASE CONTACT JOANIE TO LET HER KNOW @ 724-866-1082 OR EMAIL TO PENNSYLVANIALICA@GMAIL.COM or fill out form inside and email.

Holiday Inn Harrisburg I-81 Hershey Area, an IHG Hotel
604 Station Road, Grantville, PA, 17028 -- tel:717-469-0661



Nightly rate is \$109.00 + tax for a King Room or 2 Doubles

The room block is under **P7C** – you can call to book your room, or book online THROUGH OUR PALICA WEBSITE, OR WITH THIS LINK: **BOOK ROOM HERE** (FOLLOW STEPS BELOW)

- Once on the hotel site, click on MAKE A RESERVATION
- Fill in the dates of 3/7/2024-3/10/24 (or whatever dates you'll need to reserve)
- THEN UNDER RATE PREFERENCE: Click on Group Rate Option choice towards the bottom of the page
- Type P7C in box
- Click *you're not a travel agent*, then click SEARCH. That will land you on our block page to reserve the room you'd prefer (King or 2 Double Beds).
- **REMEMBER: DON'T WAIT TO BOOK YOUR ROOM.** YOU CAN CANCEL RIGHT UP UNTIL 24 HOURS BEFORE THE CONVENTION BEGINS WITHOUT A PENALTY, BUT THE BLOCK WILL CLOSE ON 2-20-24. Our block rate of \$109/night + tax will only be available until that time and may increase substantially after 2/21/24.

SOME OF THE CLASSES/SPEAKERS CURRENTLY SLATED for Friday & Saturday

1. DEP - Question & Answer Panel
2. United Fire Group will present several classes under the Fleet Operations, Property Protection and Trenching & Heavy Equipment umbrellas (see agenda for full details)
3. Alternative Sewage Treatment Systems by Norweco
4. Main Traffic Signs and Personal Protection Equipment you should have.
5. Mock Damage Prevention Hearing for PA One Call



ALL ARE WELCOME TO a Thursday Night **Meet and Greet Pizza and beer/wine reception** for everyone to get to know each other and relax before we get started Friday morning with classes. It will be held in the Hospitality Suite starting at 6:00 pm. *The PALICA Board Meeting will take place before dinner at 4:00 pm and all are welcome to attend that as well.*

Please indicate on your registration form if you will be attending so we are sure to order the correct amount of pizza.

THURSDAY, March 7th

3:00 pm - Registration Starts in Lobby-pickup packet

4:00 pm - Board of Director's Meeting (room TBA)

6:00 pm – 10:00 pm

Hospitality Suite – Pizza/snacks/drinks

FRIDAY, March 8th

8:00am – 8:45 am

Breakfast available in meeting room

9:00 am – 11:30 am

DOT Panel – Answers your questions (please submit to Joanie by January 15, 2024)

11:30 am – 11:45 am -- BREAK

11:45am – 12:45 am

United First Group will present FLEET OPERATIONS:

- DOT Requirements & File Maintenance
- Jobsite/Shop Housekeeping

1:00 pm – 1:45 pm

Lunch – WELCOME TO ALL NEW MEMBERS

12:30PM LADIES LEAVE FOR THEIR BONSAI CLASS

Short lecture and demo, hands-on pruning, wiring, and design. Class includes tropical tree already potted, handout and care, use of our tools, small pruner, snacks, and drinks at our studio. 20% discount on any purchase.

(NEED TO BE PREREGISTERED & PAID IN ADVANCE-see registration sheet on next page)

2:00 pm – 3:15 pm

NORWECO Class – Alternative Sewage Treatment Systems – Brett Wieber

3:30 pm – 4:00 pm

Drain Tile Safety Coalition – Presentation of newest SAFETY film by members of DTSC.

4:15 pm – 5:30 pm

United Fire Group will present PROPERTY PROTECTION:

- Jobsite Falls
- Jobsite/Shop Theft Prevention

6:00 pm – 9:00 pm **Associates Night: Dinner, Open Bar, Awards, Scholarship Auction (silent & live), entertainment.**

9:00 pm – 11:00 pm – Hospitality Suite will be open

2024 CONVENTION AGENDA

(times & speakers subject to changes)

SATURDAY, March 9th

8:00 AM – 8:45 am

Breakfast available in meeting room

9:00 am – 10:30 am

Annual PALICA Membership Meeting

10:30 am – 10:45 am – BREAK

10:45 am – 12:00 pm

Colleen Gemmill-Main Traffic Control Signs and PPE – when to use them and when to replace items. What you need to have on hand each day.

12:00 pm – 1:30 pm

Dig Prevention Consulting – “MOCK” Damage Prevention hearing with DPC board to decide the fate of an excavator.

1:30 pm – Closing luncheon

3:00 pm – **Meet in the Lobby for trip to Casino in Grantville (there will be hotel shuttle service for those who don't want to drive themselves).**

(ASSOCIATE MEMBERS CAN HAVE THEIR TABLES UP FROM FRIDAY MORNING THRU SATURDAY AFTERNOON'S LUNCHEON)

****Hotel rates will apply for all those staying over Saturday night as well.**

That will conclude the 2024 PALICA Winter Convention.





2024 PALICA 54th Annual STATE CONVENTION REGISTRATION

Holiday Inn Harrisburg/Hershey

COMPANY NAME: _____

<u>Attendee Names:</u>	<u>Entire Convention Fee</u> <u>\$225.00 PP</u>	<u>Add'l Employees</u> <u>Attending Friday ONLY</u> <u>(\$125.00 PP)</u>	<u>Ladies Activity</u> <u>Friday Bonsai Class</u> <u>\$35.00 PP</u>	<u>TBD Sat.</u> <u>Craft – N/C</u> <u>(check here</u> <u>if interested)</u>
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____

GRAND TOTAL FOR ENTIRE CONVENTION: \$ _____

THERE WILL BE # _____ OF US ATTENDING THE THURSDAY NIGHT PIZZA/BEER MEET & GREET EVENT-(N/C)

HOTEL RESERVATIONS NEED TO BE MADE BY 2/21/24 TO GET THE (\$109/NIGHT + TAX) RATE – YOU CAN ALWAYS CANCEL– IF YOU CALL AFTER 2/21/24 YOU CAN STILL ASK FOR THE PALICA BLOCK NAME BUT THERE'S NO GUARANTEES ON RATES – 814-234-8000 (direct line to hotel)

Registrations must be received by February 28th (w/payment) in order to have the correct count for food and meeting space.

You can email this sheet to Joanie @ pennsylvanialica@gmail.com prior to that date and mail a check separately, or *Credit Cards are accepted as well (a 3.5% processing fee will be added on)* when registering on our website @ www.pennsylvanialica.com

Checks can be made out to PALICA, 775 Mercer Road, Greenville, PA 16125 (724-866-1082).

EMAIL THIS FORM TO JOANIE @ PENNSYLVANIALICA@GMAIL.COM IF YOU HAVEN'T ALREADY OR RETURN IT WITH YOUR CONVENTION REGISTRATION FORM. IN AN EFFORT TO SAVE MONEY ON POSTAGE AND PRINTING COSTS, WE'RE MOVING TO DIGITAL COPIES OF THE NEWSLETTER STARTING WITH THE SPRING 2024 EDITION. PLEASE MAKE YOUR PREFERENCE KNOWN BELOW AND RETURN TO THE PALICE OFFICE.

- ☐ I PREFER TO RECEIVE MY NEWSLETTERS ELECTRONICALLY BY EMAIL.
- ☐ I PREFER TO CONTINUE TO GET A HARD COPY OF THE NEWSLETTERS MAILED TO ME.

THIS FORM WENT OUT WITH YOUR MEMBERSHIP DUES INVOICE AND WAS ALSO IN THE FALL NEWSLETTER - MANY OF YOU RETURNED THEM TO ME AND I VERY MUCH APPRECIATE IT. IF YOU DIDN'T FILL ONE OUT, PLEASE DO SO NOW AND RETURN IT.

P.S. DON'T FORGET TO SEND ME YOUR FIRST PA ONE CALL INVOICE FOR 2024 SO I CAN PROCESS IT - ANOTHER ONE OF YOUR BENEFITS AS A PALICA MEMBER!

Company Name: _____

Contact Person for Company: _____

(This is who you want all correspondence AND billing sent to)

Street Address: _____ COUNTY: _____

City: _____ State _____ Zip _____

Company Phone: _____) _____ Cell Phone: _____) _____

Email Address: _____ Website Address: _____

CONTRACTORS - CHECK ALL CATAGORIES THAT APPLY

- | | | |
|--|--|--|
| <input type="checkbox"/> CR Crane Service | <input type="checkbox"/> HD Hard-Scaping | <input type="checkbox"/> R Reclamation |
| <input type="checkbox"/> DI Drainage/Irrigation | <input type="checkbox"/> LL Land Leveling | <input type="checkbox"/> SEP Septic Systems |
| <input type="checkbox"/> EC Erosion Control | <input type="checkbox"/> LS Landscaping | <input type="checkbox"/> SP Site Preparation/Dev |
| <input type="checkbox"/> EMC Earthmoving/Land Cleaning | <input type="checkbox"/> ODW Open Ditch Work | <input type="checkbox"/> SWU Sewer/Water/Undrnd Util |
| <input type="checkbox"/> EXG Excavating/Grading | <input type="checkbox"/> OSW On Site Waste Treatment | <input type="checkbox"/> TH Trucking or Hauling |
| <input type="checkbox"/> GR Gravel/Rock Production | <input type="checkbox"/> PA Paving | <input type="checkbox"/> TW Terraces or Waterways |
| | <input type="checkbox"/> PD Ponds or Dams | <input type="checkbox"/> WM Water Management |

☐ SA Dealer, Service Co., Government Agency, Consultant



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WEBSITE:

www.pennsylvanialica.com

EXECUTIVE DIRECTOR & NEWSLETTER EDITOR

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Greenville, PA 16125
724-866-1082

EMAIL:

Pennsylvanialica@gmail.com



President's Message

I hope everyone had a very Merry Christmas & a happy New Year. Wow it's a new year already and I hope everyone is well and this year is as good or better than 2023. It's that time of year again, the state convention will be held in Grantville. I hope you all can make it. We will be having a DEP question & answer class, Norweco septic class along with lots of other good stuff to help you out & stay safe in your business. Brenda will be having a class for PA 1 call if you have issues with them. In case you don't know Brenda is our legislative rep (Lighthouse news on Fridays)

I hope you all come out to see what your membership is doing for you. It is informative and fun.

Well everyone be safe and make the earth move. **Barry R. Mutzabaugh Jr.,
President**

OUR CONDOLENCES

2023 was a tough year for many of our members who experienced losses, along with several who decided to either close their doors for good, or head off into retirement. We'd like to mention the following members and express our sympathies for your loss.

Please notify Joanie if we've missed anyone.

- To the family of one of our founding members Bill Guiste & his grandson Chris Moore from Emlenton PA, on the passing of Bill's wife Betty, shortly before Christmas.
- To the the family of longtime member Clint Brown from Guys Mills PA, who passed away earlier this year.
- And to the family of Dale McManamon on the passing of his mother earlier this year.

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REMINDERS & UPDATES FROM THE EXECUTIVE DIRECTOR:

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- ❖ Send me your first PA One Call Invoice of the year either by email or snail mail so I can get that taken care of for you (don't pay it yourself first and then send to me – it's part of your membership dues). If you haven't submitted your 2023 PA One Call Invoice yet to Joanie, please do so ASAP.
 - ❖ Please make sure any updates to your business information get sent to Joanie so that the upcoming directories (National LICA and PALICA) and on our website has the correct company info. The info sheet is on page 3 of this publication and can be emailed. Please specify if you would like to have a copy of the quarterly newsletter mailed to you instead of receiving it online, otherwise it will be digital starting with the Spring 2024 issue, in an effort to save money on postage and printing.
 - ❖ Award Nomination forms are ON THE WEBSITE under the PALICA CONVENTION Calendar Event for Contractor of the Year, Lady LICA of the Year and Associate of the Year. Please consider nominating one of your fellow contractors. These are presented at the State Convention in March – deadline to submit a nomination is February 21, 2024.
 - ❖ Scholarship applications are due to National LICA and PALICA by March 30, 2024 (applications are on the websites).
 - ❖ If your dues aren't paid in full by January 31, 2024, we will assume you are dropping your membership from the association, and you'll be removed from all distribution lists, and all LICA benefits will cease to be available to you at that time. Please be sure to get your payment in if you intend to stay on as a PALICA member.
 - ❖ The weekly Legislative Lighthouse will resume again in February once legislators are back in session and we have something to report. The latest updates on issues of interest to our members are sent out every Friday morning by email.
 - ❖ If you've ever considered sitting on the Board of Directors, now's a great time to become involved. The board meets up to 4 times a year (the state convention is included in that total) and we try to hold them in the center of the state, and on Saturdays, so it's convenient for everyone to attend. Please contact Joanie if you'd like more information on the requirements.
-

❖ MAKE PLANS TO ATTEND THE 2024 PALICA WINTER CONVENTION - YOU WON'T REGRET YOUR DECISION!



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**Welcome to our New
ASSOCIATE MEMBER and Newest Board Member
(see their ad on next sheet)**

**Superior Energy Resources, LLC
Chris Deeb
2691 Route 219
Brockway, PA 15824
814-265-1080**

Solutions to move your business forward! Superior Energy Resources, LLC (SER) is a family-owned business located in Brockway PA. While the company is primarily in the Energy industry, it is vertically integrated and successfully offering a variety of innovative products and core competencies: A full Mat Rental portfolio for all constructions needs, Mixing and Holding Tank Sales & Rentals, Gas Field Services, Construction Services, Steel Fabrication, Hose/Fittings & Parts, Fleet & Equipment Service, Heavy Equipment Sales & Rentals, and a Tractor/Agricultural equipment line. Please stop by and visit our display yard and speak with one of our friendly staff. STRIVING TO BE YOUR ONE CALL, ONLY CALL!

PRODUCTS & SERVICES OVERVIEW

Matting Solutions

- Rig Mats, Laminate Mats, Swamp Mats, Track out Mats, Ground Protection Mats, all made with perfect combinations of wood, steel, and composite materials that maximize structural performance.



Heavy Equipment Sales

- Areas only authorized stocking dealer of GEHL and Yanmar equipment.

Heavy Equipment Rentals

- High quality used equipment from dozers to light towers and everything in between.



Fabrication

- In house engineering and certified welders working to create progressive manufactured products.



Agricultural Equipment – Yanmar Tractors

- Offering Tractors from 22 – 59 Horsepower & Attachments

Hose & Fittings

- Lay Flat, Tiger Green, Water Transfer, and hydraulic hoses all available with brands like Kurt Tuff & Parker you trust.



Gas Field Services

- Backyard and site set-up packages that include mat placement, containment, and cleanup.

Construction Services

- Civil construction planning and execution, Demolition, HydroVac and Hydro Excavation services just to name a few.

Service Division

- A variety of solutions to better sustain a higher quality performance over a longer time-period with certified mechanics.

Asset Sales

- A variety of Oil and Gas supporting assets all the way to Trailers and other attachments.





Defending Utility Damage Claims- “When the Excavator is Not-At-Fault” (811 Excavation Safety Magazine)

If there is a utility damage today and you don’t have a complete file proving that you, as the excavator, are not-at-fault prior to the occurrence of a damage, it is very difficult to defend damage claims. We live in a world of utility damage prevention where capture of “data and documentation” via best practices being used “properly” by all stakeholders is essential. Fundamentally, every excavator needs to document their own efforts and the efforts of the locators to prevent damage as if a damage has already occurred, to have a complete file for defending utility damage claims when the excavator is not-at-fault. Documentation of the entire site is necessary because there is no way to predict where damage might occur. If the excavator waits for a damage to occur to begin collecting documentation “that they are not-at-fault” the most critical information, like the location of locate marks in proximity to the damage, may not be recoverable because of work activities destroying marks. Here is a Site Checklist for Success Documentation done by field teams that is critical to successfully defend utility damage claims when the excavator is not-at-fault: **Have you reviewed the positive response on this job site to be certain all facilities are either marked or there is No Conflict? Verify Yes or No.** As long as 811 has been in place, maybe as high as 90% of all field workers (today) including foremen, and far too many superintendents, do not know what a “Positive Response” is or what its value is with regard to their ability to dig safely without causing damage. The office always provides the field crew a copy of a “paper ticket” as proof that 811 was called for a locate for the area being excavated, meeting regulatory compliance. Far too many field teams never verify the documentation for Positive Response and seldom have access to the most current Positive Response. When there is a damage, the number one excavator defense is, “the locator failed to mark” the facility that was damaged.

The number one rebuttal from the locator is, “your locate ticket clearly documented the damaged facility had not been marked yet,” which indeed is the case for the majority of claims investigated. In Florida, as an example, there are 23 Positive Response codes and only three confirmed facilities are marked, not a conflict, or in the ticket area. The other 20 response codes all mean that facilities have not been marked or additional action must be taken prior to excavating to be certain all marking issues have been addressed. **Have you photographed all the locate marks to confirm each of the facilities that are listed as “marked” in the Positive Response are actually marked? Verify Yes or No.** Just about every excavator agrees that photos of locate marks is a good idea but very few do a great job of documenting them. A huge provider of directionally drilled facilities using hundreds of subcontractors told all of his subcontractors they would assist in the defense of damage claims if they had just one thing: photos of locate marks. If the sub failed to take photographs the provider simply deducted the cost of the damage from their next billing. The amount of damages sustained by hundreds of subcontractors was incredibly small. What was the success mechanism? This wise provider knew that requiring the photos created focus on locate marks and the facilities below. While simply taking photos of locate marks has proven to be a powerful tool to get excavators to focus on buried facilities, there is more that needs to be done to make the photography valuable for defending utility damage claims. Very common to the excavation industry are damage kits, and the documentation strategies for damages using marker pylons for locate marks and the damage. Placing a giant ruler on the ground to document the distance from the damage to the locate marks is well established as a best practice, including taking photos at different distances from the damage to document reference points that all contribute to providing a defensible position after a damage. Many of the same documentation strategies for documenting damage apply to documenting locate marks when no damage has occurred. The use of the pylons to highlight locate marks in photos is a powerful tool. Many excavators have range poles with red and white bands that are one foot in length. One excellent method to document distances around locate marks before a damage occurs is to lay the butt end of the range pole on the ground aligned against some fixed object like a curb line or sidewalk and place the range pole over the locate marks. Spraying a white “dot” at each end of the range pole will allow the excavator to recreate the position of the locate marks extremely accurately after the mark has been destroyed by construction activities. All the excavator needs to do is take photos of locate marks with the entire range pole (usually 12 feet long) in the

Utility Damage Claims - Continued

photograph to automatically provide all the context necessary for great documentation. **Have you potholed facilities near work areas to confirm the accuracy of the marks AND taken measurements from locate marks to buried facilities -- documenting measurements with photos for depth and distance from the mark? Verify Yes or No.** We started this discussion with the statement “every excavator needs to document their own efforts and the efforts of the locators to prevent damage as if a damage has already occurred”. Regulatory guidance and best practices all focus on potholing to verify the location of buried facilities. Yes, it is important for the excavator to physically uncover buried facilities to avoid damage. Potholing is the greatest opportunity the excavator has to check and confirm the accuracy of utility locate marks. The documentation of potholing should be the same as the documentation of damage. Place the range pole on the ground with the butt end next to some fixed object and lay it over the pothole. Place the big ruler down in the hole to photograph the depth of the facility. Take another photo with the yellow ruler over the center of the buried facility to photograph the distance of the locate mark from the facility. This “locate accuracy” documentation from potholing could be one of the greatest opportunities for both excavators and locators to work together to prevent damage. Currently, many locators have internal standards for verifying the accuracy of field locator marks when a damage has not occurred. Not many, if any, locators confirm the accuracy of locate marks. The excavator does for the locator what the locator cannot do for themselves - they verify the accuracy of locate marks every day. Generally, the only time this information is communicated to the locator from the excavator is when there is damage. All utilities and locating companies want to know when their locators are not providing accurate marks. They all want to know when to take corrective action to improve accuracy of locating. We hear stories every day about inaccurate locate marks (sometimes by 3 to 10 feet) and how facilities are marked on the wrong side of the road, and unless there is a damage, the facility owner never finds out the error occurred. Excavators: share your locate accuracy documentation with the facility owners and their locators accuracy of locating. We hear stories every day about inaccurate locate marks (sometimes by 3 to 10 feet) and how facilities are marked on the wrong side of the road, and unless there is a damage, the facility owner never finds out the error occurred. Excavators: share your locate accuracy documentation with the facility owners and their locators.

Have you photographed all gas line marker pylons in or near work site to confirm all gas lines are marked? Verify Yes or No. The large gas line marker pylons are spaced such that it is very possible for a utility locate area to have a large diameter gas line in a locate area with only

small diameter gas lines marked. It is important for the excavator to drive to the vicinity of a project looking for and documenting surface indications of large pipelines below that could extend into their work area. Have you photographed all fiber optic pylons in or near work area to verify fiber lines are marked? Verify Yes or No. The practice of photographing fiber optic pylons is related to how very expensive a damage can be to an excavator, should they be at fault. Focus, focus, focus on what can bite you financially or kill you.

Have you photographed all surface indications of facilities below that do not have marks and reported findings to 811 to determine who may have failed to mark? Verify Yes or No. Industry experience investigating damage claims has shown that somehow many people in the field miss some of the most obvious surface indications of buried facilities. For example, the surface indication may be a pedestal in a residential neighborhood a couple hundred feet away from a water service installation. If the locator makes a mistake and fails to mark a utility, is the excavator responsible because there is a surface indication of a buried facility? Sure, it's possible to make a defense for a damage claim on a single address ticket in a case like this. The point of this is doing things as an excavator that prevent damage so there is no need to have a defense for damage. We have discussed six damage prevention practices that experience has proven to generate success in preventing damage and injury. These same practices provide the best defenses against damage claims with all the necessary information to prove the excavator is not at-fault and have all the necessary documentation in place before the damage occurs. Is it any surprise this documentation to defend damage claims is also the best tool to prevent damage? You pick why you do it.

The problem is: 1. Communicating these practices to field people using technology. 2. Providing technology for field people to document these practices are done every day and on every job. 3. Providing technology to help the field crew understand exactly what the positive response means and confirm their understanding. 4. Providing technology to facilitate the ability of field people to take photos and make relevant notes to provide the defense that the excavator is not-at-fault for damage, should it occur, when that is indeed the case. Today, that technology platform exists. Of course, the technology is easy to use on smart phones and the software performs on the desktop the same way as in the mobile platform except for taking photos. The moment a photo is taken in the field it populates in the desktop environment. When the field person says they photographed all the locate marks it can be instantly confirmed in the office. For the first time senior management of any excavator organization can commit to following best practices for utility damage prevention and know every second of every day at their desk that the field teams, including hundreds of subcontractors, are also onboard following the vision of management.



Pennsylvania 811

A Privately funded non-profit Pennsylvania Corporation



SAFE EXCAVATION & COMPLEX PROJECTS, **CALL 811**

For Safe Excavation and Complex Projects many people believe that by notifying the One Call System of intended excavation they have completed all of their responsibilities with respect to the locating process. This is not the case. Notifying is only the first step, and there are several other important considerations

Excavator Designer Web Access is a web service application developed by Pennsylvania 811 to provide excavators and designers a way to view their notifications and facility owners responses.

- View current tickets or five years worth of tickets
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- Search for a specific ticket with an assigned serial number or a series of notifications within a specific date range
- See real time responses from facility owners who were notified on a current ticket or search the system for stored responses (maximum of 5 years)

Start today by requesting the application from your account





DECEMBER 2ND, 2023 "THE LINESVILLE, PA TRACTOR PARADE" WENT OFF AT 6PM. 105 UNITS WERE IN THE PARADE. THE TOWN OF 956 RESIDENTS HAD AN ESTIMATED 750 VISITORS FOR THE PARADE. PLENTY OF ACTIVITIES WERE HAPPENING AROUND TOWN, LEADING UP TO THE PARADE AS WELL. BOTTOM LEFT ARE MAIN TRACTOR PARADE MEMBERS, INCLUDING OUR OWN BOARD MEMBER, RON RONCAGLIONE-(BACK ROW 5TH IN FROM LEFT).



IMPORTANT UPDATE FROM PENNSYLVANIA 811

Pennsylvania One Call: The Keystone of Damage Prevention

January 5, 2024

Online Ticket Management has been updated to accept attachments while posting a response. Facility Owners are now able to upload pictures or documents while posting a response to a ticket. Excavators will be able to see these attachments when viewing the responses from Facility Owners inside Online Ticket Management. Additional search options have also been added.

For more information on how to attach a document or view response attachments, please go to www.pa1call.org, log into your online account, select Online Ticket Management from your Applications list, and click Help.

Effective January 11, 2024, Design Drawing Exchange will no longer allow facility owners to upload documents. Please use Online Ticket Management moving forward.

Pennsylvania One Call System, Inc.



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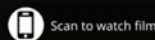
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